

E2508A-01

E2508A MCSS model 100

Serial Numbers:

US00000000 / US95200213

Y2K update information. Product requires software patches on Windows 3.1 software and possibly on the computer BIOS. The patches are available on the following URLs:

Windows 3.1

<http://www.microsoft.com/technet/topics/year2k/product/product.htm>

BIOS:

<http://www.hp.com/desktop/support/year2000/y2k-solution.html>

To Be Performed By: HP-Qualified Personnel or Customer

Situation:

MCSS system include PC with Windows 3.1. The MCSS software is Y2K compliant; however, the BIOS may not be compliant and Windows 3.1 is compliant with minor issues. Problems may be encountered when utilizing the MCSS software in conjunction with Windows or when utilizing the PC as a personal computer rather than an MCSS controller.

Solution / Action:

Download the patches that are available at the websites listed above and follow the manufacturers instructions for installation.

Date: March 1999

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*           MODIFICATION RECOMMENDED
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*           STANDARDS: LABOR HOURS  __0.5__
* ACTION CATEGORY: ON SPECIFIED FAILURE  __    IMMEDIATELY  __
*                   AGREEABLE TIME XX
* LOCATION CATEGORY: CUSTOMER INSTALLABLE XX           ON-SITE  __
*                   HP LOCATION  __
* AVAILABILITY: PRODUCT'S SUPPORT LIFE
* SERVICE INVENTORY: RETURN  __           SCRAP  __           SEE TEXT  xx
*                   USED PARTS: RETURN  __           SCRAP  __           SEE TEXT  xx
* HP RESPONSIBLE UNTIL: _Product support life
* AUTHOR/ENTITY:  __LF_ /5340
* ADDITIONAL INFO:
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